

q MINDshare™

Client Installation Guide

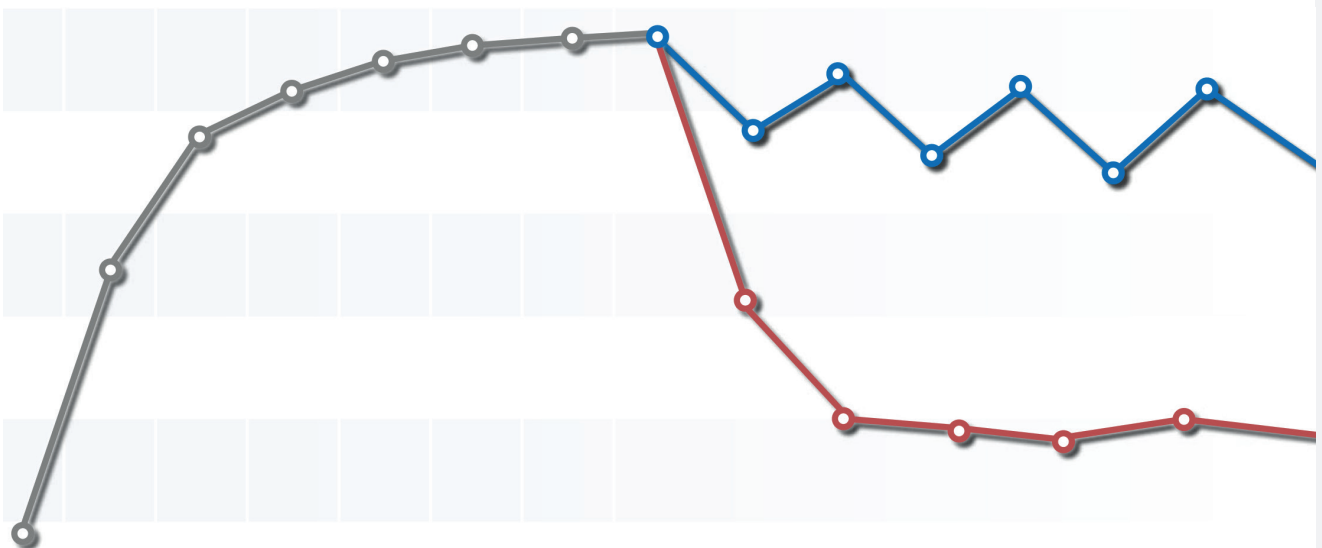


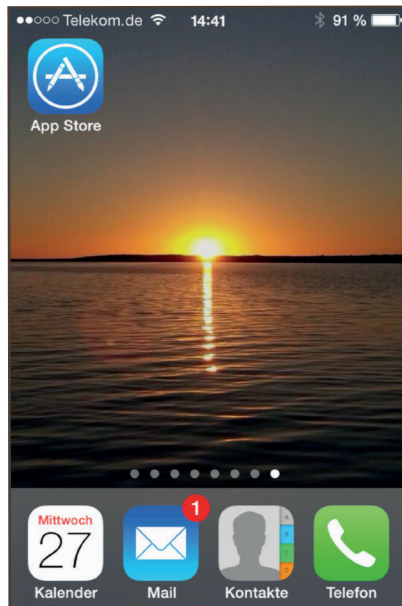
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1. q-MINDshare Client Installation for iPhone/iPAD

1. Please go to the Apple Appstore on your iPhone or iPad



2. Select the „Search“ option and search for „Count5“

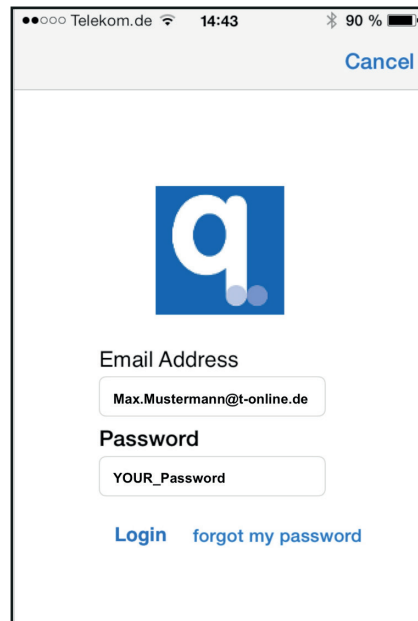


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3. Download the application and execute the installation on your IOS Device.

IMPORTANT: Please accept that Q Mindshare can send you Push notifications.

4. Enter your Email Address
5. Enter the password that has been provided by the q-MINDshare administrator to you by Email.

A screenshot of the q-MINDshare login interface on an iPhone. The status bar at the top shows 'Telekom.de', signal strength, time '14:43', and battery level '90 %'. A 'Cancel' button is in the top right corner. The main content area features the q-MINDshare logo (a blue square with a white 'q' and two small circles) centered. Below the logo, there are two input fields: 'Email Address' with the text 'Max.Mustermann@t-online.de' and 'Password' with the text 'YOUR_Password'. At the bottom, there are two links: 'Login' and 'forgot my password'.

After you logged in successfully to the q MINDshare application the system will prompt you to:

- a) change the password
- b) respond to an e-learning exercise (generally called „Q“).

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2. q-MINDshare client installation for Android

Please proceed analog to the iPhone/iOS installation with the app store (Playstore) of Android.

3. q-MINDshare client installation for Blackberry

1. Click on this link from your BlackBerry

<https://www.count5q.com/setup/bb/q.jad>

2. You will see an application information screen for q-MINDshare.

-> Click the "Download" button.

3. The app will download. When completed, click "OK"

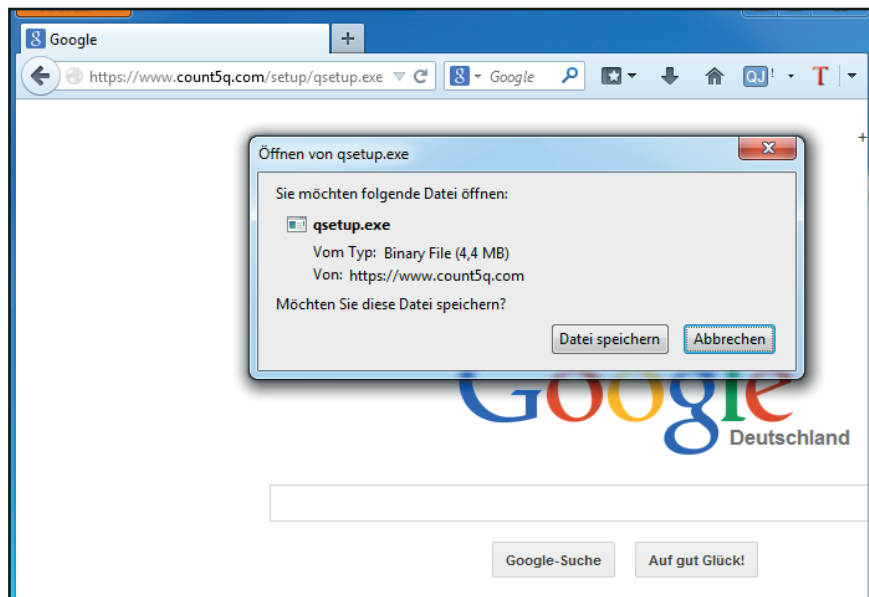
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4. q-MINDshare client installation for Microsoft Windows

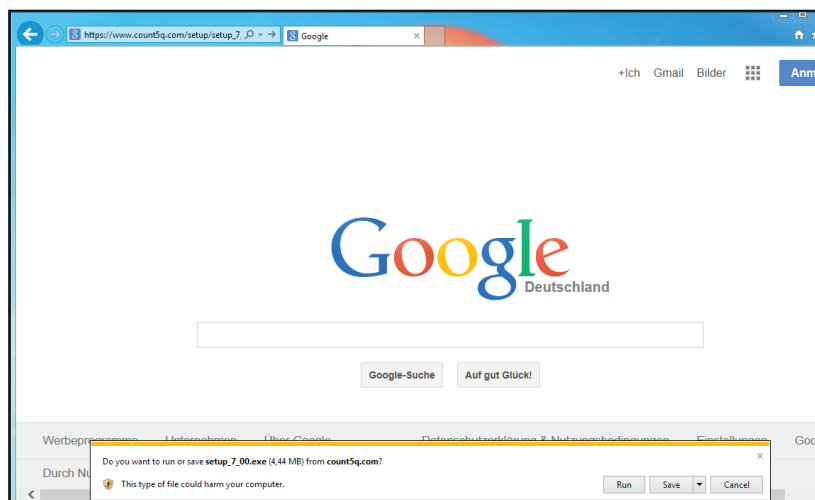
This instruction refers to the installation of the q-MINDshare client for personal computer and laptops running Microsoft Windows XP/ Vista / Win7 / WIN 8. Please open your web browser i.e. Firefox, Explorer, Chrome etc and copy the URL below:

https://www.count5q.com/setup/setup_7_00.exe

The q-MINDshare client software will be downloaded to the download directory of your browser. In Firefox press „Datei speichern“.



In Firefox browser press the green arrow to open the download directory. Execute the installation double click on qsetup.exe.



In the Internet Explorer refer to the pop-up dialog box at the bottom and presse „**save**“ and then „**save and run**“ option.

The execution of the q-MINDshare client might require to insert the admin password. Please ask your system administrator in case you do not have the permissions to install the q-MINDshare client software on your PC.

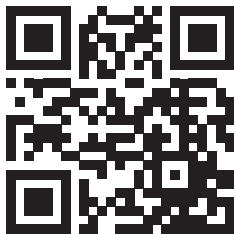
5. LOGIN Instructions

The first time you launch the app from your BlackBerry or iPhone, q-MINDshare will ask you to login.

1. If you already have a q-MINDshare Login, use those credentials here
2. If you are a first time Q user...
 - a) Use your company email address as your **User id**
 - b) Use "**xenodon**" (case sensitive) as a temporary password. Q-MINDshare will confirm your login credentials then ask you for a permanent password (enter it twice).
3. You will not have to provide your login details again.
The q-MINDshare client stores the details in the application.
4. Done!

Nothing left to do for but wait – when a new, communications/reinforcement event has been assigned to you, q-MINDshare will notify you.

For further information do not hesitate to contact Xenodon, please.



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